

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:387
ANSWERED ON:19.11.2007
ACTION PLAN BY BSNL AND MTNL
Kaushal Shri Raghuvir Singh

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the BSNL and MTNL are facing stiff competition from private telephone companies;
- (b) if so, the details thereof the resources available with competitor companies as compared to the above said companies;
- (c) whether any action plan is in place to strengthen BSNL and MTNL;
- (d) if so, the details thereof; and
- (e) the progress report of the expansion plan for the year 2007-08 for the above mentioned both the companies, Circle-wise?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) Yes, Sir. Nevertheless, both MTNL and BSNL are facing the competition boldly. These companies have the limitation of having a legacy network based on copper cable, drop wire and telephone instruments for basic services which are fault prone. This manpower requirement to maintain the services is more and fault repair time is also higher.

(c) & (d) MTNL and BSNL are continuously taking several measure towards improving telecom services and their market share. BSNL has planned 30 lakh telephone connections and 5 lakh broadband connections per month from January 2008 to December 2010. Similarly, MTNL has planned to expand its cellular mobile network by 10 lakh lines each in Delhi and Mumbai in 2007-08. Besides this, PSUs are providing a range of value added services both for fixed line and wireless subscribers in line with emerging trends. Customers Care measures are also being strengthened. Besides these, tariffs for various products and services are constantly reviewed and variety of packages are offered to meet different segments of society.

(e) Achievements during the current year upto September 2007 in respect of addition of GSM and broadband connections by BSNL and MTNL is annexed.